

FREQUENTLY ASKED QUESTIONS FOR SOLID WASTE INVOICES

1. Can I pay by credit card?

- Yes, LDEQ does accept credit cards and other electronic forms of payment.
 - Credit Cards – Go to <http://www.deq.louisiana.gov/epay>, and enter your payment information. The system accepts payment from American Express, Discover, and Master Card. When paying by credit card, a 2.25% service charge will be added to the total payment. This service charge is a fee charged by the vendor providing this service.
 - Partial Payment of Invoices cannot be made using this method of payment.
 - Applicable Late Fees will be automatically assessed using this method of payment.
 - E-Check – Go to <http://www.deq.louisiana.gov/epay>, and enter your payment information. There is a \$1.95 service charge added to the total payment. This service charge is a fee charged by the vendor providing this service.
 - Partial Payment of Invoices cannot be made using this method of payment.
 - Applicable Late Fees will be automatically assessed using this method of payment.
 - Electronic Funds Transfer (EFT) – please contact Monette Cleveland of this department at (225)219-3863.

2. What is a Solid Waste Annual Maintenance Fee?

- Solid Waste Annual Maintenance Fee Invoices are more typically known as Annual Base Fees. Annual Base Fees (along with Annual Tonnage Fees assessed after Annual Disposer Reports are submitted) combine to make up the Solid Waste Annual Monitoring and Maintenance Fee.

3. Will I receive an annual tonnage invoice?

- Certain facilities are not assessed tonnage fees. Such facilities are listed in LAC 33:VII.1505.B.2.d-f. Such facilities include but are not limited to Surface Impoundments, publicly operated facilities that treat domestic sewer sludge, and beneficial use facilities.

4. Where can I review the department's fee regulations?

- All the departments regulations are located on the LDEQ Public website at www.deq.louisiana.gov.
- Go to LDEQ's Public website then select Divisions from the green option bar at the top of the page, then select Legal Affairs, Rules and Regulations, then click Title 33. Under the ERC (LAC Title 33) section select the MS Word document, Adobe document or Zipped file associated with Part VII – Solid Waste, the fee regulations are located in Chapter 1505.

5. If your facility is closed

- If your facility has been Clean Closed by LDEQ and you have received an invoice, please contact your Financial Services Representative listed below.
- If your facility is in Post Closure, then you should be receiving a Base Fee invoice noting an assessment of 25% of the standard base fee for that Permit.
- If your site is closed and no longer accepting waste, but you are unsure of the closure status, please call the Financial Services representative listed below. This information will then be relayed to the appropriate permit writer for review.

6. I received an annual tonnage invoice. This invoice is based on what report?

- Annual tonnage invoices are based on the tonnage reported in the annual disposer report for the previous year (the 2009 annual tonnage invoice is based on the disposer report for July 1, 2007 to June 30, 2008).

7. What is the fee amount for each type of waste?

- For industrial waste the tonnage fee is \$0.79 per ton. For non-industrial waste the tonnage fee is \$0.20 per ton (for amounts exceeding 75,000 tons). For C&D Tipping Waste the tonnage fee is \$0.20 per ton.

8. What is C&D Tipping Waste?

- C&D tipping waste is Construction and Demolition waste that is subject to a fee imposed by the facility.

9. Changes to billing contact or address

- If there are changes relating to your billing contact information, please note your change on the Remittance Ticket when you send your payment to the department.

10. For any other questions please contact your DEQ Financial Service's representative, Ashley Broom or Carol Stamey at (225) 219-3863 or at Ashley.Broom@LA.GOV or Carol.Stamey@LA.GOV. The Financial Services fax number is (225) 219-3868.